

# FAQ's

## **What is MyPerfectGreekVacation.com ?**

Our goal and mission is to provide our clients with the absolute best travel experience to Greece by offering customizable travel packages based on their timeframe, budget and interests.

## **Where is MyPerfectGreekVacation.com based?**

We are based in the United States of America.

## **What makes MyPerfectGreekVacation.com different from other travel sites?**

Simple:

We ONLY specialize in travel to Greece.

We have the world's leading experts on Greek travel carefully design our travel packages.

We offer fully customizable packages on our site. (You're in control of your time and budget)

We offer 24/7 phone support IN GREECE to all of our clients.

## **How was MyPerfectGreekVacation.com started?**

The idea came when one of our founders overheard a conversation on a plane. A group of travelers felt how they had squandered their time in Greece because of the limits of "off the shelf travel packages" that offer little guidance and or customization. So he decided that there had to be a better way for people to experience Greece.

## **Why should I book with MyPerfectGreekVacation.com?**

Greece has so much to see and do that it is nearly impossible to see and do it all with a limited timeframe and budget. Most people will only get the chance to visit Greece once in their lifetime and more often than not they do not get to experience the best of Greece. They may end up spending time on the "wrong" island or completely miss a must see site or attraction. Our goal is to present you with a package that will provide the best opportunity for you to maximize the authenticity and enjoyability of your trip.

## **Where do I begin?**

Begin by answering a few questions and based on your answers we will present to you our recommendation. Then explore the full itinerary and customize the package the way that suits you.

## **What's included in my itinerary?**

The details of what is included and excluded in your selected itinerary are found at the end of each itinerary.

**Are there any tours or activities that are included in my itinerary ?**

Yes. We try to include one absolute must see activity or tours in each destination.

**What are the Itinerary descriptions?**

The detailed descriptions of the itineraries offer you a wide variety of daily activities that are available at specific destinations. In the end you get to decide what to include and what to not include.

**Sounds good, how do I book a trip?**

Once you're happy with your travel package, please double check all of your selections and simply follow the booking instructions.

**How long until my travel package is finalized and confirmed?**

Normally we can finalize and confirm within 48 hours. During the busy summer travel season we may need an extra day.

**What type of payment do you accept?**

We accept credit cards, debit cards, certified bank checks and money orders.

**Do I need to pay a deposit to book a trip?**

Yes. We require a small deposit of \$100 per person to hold the package until we have fully finalized and confirmed it.

**Is the deposit refundable?**

Yes. The deposit is 100% fully refundable until the details of your itinerary are finalized and confirmed.

**How will I know my trip is finalized and ready?**

We will notify you via the email you provide us that your trip has been confirmed and you're ready to start packing.

**When do I pay for my trip?**

Once your travel package has been confirmed we require that you pay the remaining balance.

**Do you offer financing?**

Not at the moment.

**Is my trip refundable?**

Please refer to our cancellation policy for full cancelation details.

**What if I have additional questions regarding booking?**

Please refer to our booking policy for full details.

**Do I need insurance?**

Travel insurance is always a good idea. We strongly recommend it.

**What if I'd like to speak to someone regarding my trip?**

Please feel free to contact us at 1-877-773-8471 or email us at [reservations@myperfectgreekvacation.com](mailto:reservations@myperfectgreekvacation.com)