

BOOKING TERMS

1. Introduction and acceptance of booking terms

MyPerfectGreekVacation.com is a website fully owned and operated by Pinnacle Excursions Inc., A United States based company. The terms "we", "us", "our", and "Pinnacle Excursions Inc." refer to Pinnacle Excursions Inc, a Massachusetts company. The term "you", "customer", or "the traveler" refers to the customer visiting or using the Website and booking a reservation through our website. These booking terms constitute a binding agreement between you and Pinnacle Excursions Inc., so please read them carefully. By making a booking with Pinnacle Excursions Inc. ("we" or "us"), you acknowledge that you have read, understood, and agreed to the following booking terms. If a booking is being made for minor person as legally defined in US law such as a child under the age of 18 then this agreement "booking terms" is being consented to on behalf of such minor person by minor person's parent and/or legal guardian.

2. Booking process and payment terms

To make a booking, please visit our website and follow the booking process. You will be asked to provide personal information, including your name, contact details, and payment information. We require a deposit of \$100 per person at the time of booking to reserve and confirm your trip, with the remaining balance due upon confirmation of the trip. Payment can be made via credit card, certified bank check, money order, or bank transfer. Please note that prices are subject to change until the booking is confirmed.

3. Changes to bookings

If you need to make changes to your booking, please contact us as soon as possible. We will do our best to accommodate your request, but please note that changes may be subject to availability and additional fees. Changes to the trip itinerary or travel dates may result in a change in price. Any changes to your booking must be agreed upon in writing by both parties.

4. Cancellation and refund policy

All cancellations of confirmed reservation are subject to a \$100 per person administrative fee.

- For cancellations made 60 days or more before the start date of your trip, you will receive a full refund minus the \$100 per person administrative fee.
- For cancellations made between 30-59 days before the start date of your trip, you will receive a 50% refund and any cancellation fees assessed by any of the purveyors of services in the itinerary.
- For cancellations made less than 30 days before the start date of your trip, no refund will be given. Please see our cancellation policy for further details on cancellations and refunds.

5. Travel insurance

This is always a good idea. Although we strive to ensure that all of our partners are fully licensed and insured we can not guarantee that there may never be any lapses in insurance. Therefore we highly recommend that you purchase a premium travel insurance policy and a baggage insurance policy to protect yourself in case of unforeseen circumstances, such as trip cancellations, medical emergencies, or lost baggage. Please ensure that your travel insurance covers all activities and destinations included in your trip.

6. Passport and visa requirements

It is the sole responsibility of the user/traveler to ensure that they have a valid passport and any necessary visas or travel documents for the duration of the trip. Please ensure that you check from an official government source the entry requirements of the country(ies) that you will be visiting, as requirements may vary depending on your nationality MyPerfectGreekVacation.com is not responsible for delays, changes or cancellation costs due to incorrect, incomplete or expired traveler documents.

7. Health and safety

Your health and safety are of utmost importance to us. We recommend that you consult with your healthcare provider prior to traveling to ensure that you have all necessary vaccinations and medications required for your trip. It is your sole responsibility to ensure that you are aware of any medical conditions or dietary requirements that would require special attention and you are solely responsible to make appropriate special arrangements for your trip if necessary.

8. Responsibility of the user

By booking a trip with us, you acknowledge that you are responsible for your own actions and decisions during the trip, including complying with local laws and customs. You also acknowledge that you have carefully considered the risks involved in traveling to your chosen destination including, but not limited to automobile, boat, yacht, airplane and train accidents as well as hiking injuries, climbing injuries, dangers of animals, inaccessibility to medical attention and difficulty in evacuation from remote locations in the case of a medical emergency and have made an informed decision to proceed with the trip. Passenger assumes all such risks with regard to these possibilities.

9. Limitations of liability

Neither Pinnacle Excursions Inc. nor its employees, officers, directors, successors, agents and assigns provide any of the services or transportation for your trip. Further neither Pinnacle Excursions Inc. its employees, officers, directors, successors, agents and assigns have any direct or indirect ownership interest in any of the hotels, tour operators, transfer companies or other supplier entities. Pinnacle Excursions Inc. purchases hotel, tour services, vehicle transfers and other services from various independent suppliers. All such persons and entities are independent contractors. As such, Pinnacle Excursions Inc. is not liable for any negligent or willful act of any such person or entity. You further hereby agree that Pinnacle Excursions Inc. will not be liable for any losses, damages, or expenses incurred by you as a result of supplier negligence, and events beyond our control, including but not limited to acts of God, natural disasters, civil unrest, or terrorist activities. We shall also not be liable for any personal injury or property damage that may occur during the trip, except where such injury or damage is caused by our negligence or

willful misconduct. MyPerfectGreekVacation.com does not assume or bear any responsibility or liability for any injury, death, damage, loss, accident, delay, or irregularity arising in connection with the use of our website or services provided by its suppliers, airlines, tour operators or transfer companies.

Pinnacle Excursions Inc. may pursue reimbursement from carriers, independent tour operators, etc. on behalf of the traveler, but Pinnacle Excursions Inc. shall have no further obligations or liabilities to the traveler. Pinnacle Excursions Inc. maintains the right to adjust the tour's schedule and, if necessary, substitute other hotels, cars, ships, or activities. Pinnacle Excursions Inc. reserves the right to cancel, delay, or reschedule any tour prior to departure. If this happens, the passenger will be entitled to a complete refund of all money paid up to that point, less any nonrefundable deposits or uncollectible expenses incurred. The passenger shall have the option of accepting the rescheduled tour or other substituted tours that may be offered in the event of cancellation, delay, or rescheduling required by any of the aforementioned causes beyond the control of Pinnacle Excursions Inc., or else, receiving a refund of as much of such advance tour expenses as is reasonably possible.

10. Governing law and jurisdiction

These booking terms and any disputes arising out of or related to them shall be governed by and construed in accordance with the laws of the Commonwealth of Massachusetts, without giving effect to any principles of conflicts of law. Any legal action or proceeding arising out of or related to these booking terms shall be brought in the courts of the Commonwealth of Massachusetts.

11. Complaints

We strive for excellence; however, if any problems arise during your trip, we ask you to first contact the relevant supplier immediately in regard to the issue and please also contact us by telephone as soon as possible if the issue is not immediately resolved to your satisfaction. Failure to follow such steps not only restrict our supplier's ability to resolve the issue immediately it also

affects our ability to assist in resolving the problem and will also affect your rights as laid out in this agreement. If your complaint cannot be resolved to your satisfaction either by the supplier or by us please send a formal written complaint via certified Signature required United States Postal Service, United Parcel Service or Federal Express within 14 days of the last date of your trip, including your booking reference and all necessary details including photographs and a written testimonial from a third party (must not be a member of your traveling party) confirming the details of your issue and supplier's inability to resolve your issue.

12. Changes to booking terms

We reserve the right to modify these booking terms at any time. Any such changes will be effective immediately upon posting on our website, and you will be deemed to have accepted the modified terms by continuing to use our website or make bookings with us

11. Contact Information

If you have any questions or concerns about our booking terms, please contact us at 1-877-773-8471 or email us at reservations@Pinnacle Excursions Inc. .